Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
	An agent of a Regulated Entity who carries out one or more of lender's functions or part thereof in customer acquisition, underwriting support, pricing support, servicing, monitoring, recovery of specific loan or loan portfolio on behalf of REs in conformity with extant outsourcing guidelines issued by the Reserve Bank.	Mobile and web-based applications with user interface that facilitate digital lending services. DLAs will include apps of the Regulated Entities (REs) as well as those operated by LSPs engaged by REs for extending any credit facilitation services in conformity with extant outsourcing guidelines issued by the Reserve Bank.
Name of the LSP/ DLA (Mention separately for each of the engageme nt)	One Mobikwik Systems Ltd	Mobikwik
Logo of the LSP/ DLA	MobiKwik	
Details of activities for which the LSP/DLA is engaged (Mention separately for each of the engagement)	One Mobikwik Systems Limited ("MobiKwik") is a mobile wallet and a digital financial services provider, operating across payments and financial services. MobiKwik in partnership with different financial institutions offers Buy Now Pay Later services branded and marketed as ZIP, that provides convenience to its users and enables the users to make purchases to appeal their aspirations. MobiKwik ZIP EMI provides loans from ₹10,000 to ₹2 lakh to salaried & self-employed individuals.	One Mobikwik Systems Limited ("MobiKwik") is a mobile wallet and a digital financial services provider, operating across payments and financial services. MobiKwik in partnership with different financial institutions offers Buy Now Pay Later services branded and marketed as ZIP, that provides convenience to its users and enables the users to make purchases to appeal their aspirations. MobiKwik ZIP EMI provides loans from ₹10,000 to ₹2 lakh to salaried & selfemployed individuals.
Contact details of Nodal	Name of the GRO/Nodal Officer: Mr. Prashant Gandhi Address: One MobiKwik Systems Limited Unit No. 102, 1st Floor, Block-B, Pegasus One, Golf Course Road, Sector-53,	Name of the GRO/Nodal Officer: Mr. Prashant Gandhi Address: One MobiKwik Systems Limited Unit No. 102, 1st Floor, Block-B, Pegasus One, Golf Course Road, Sector-53,

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	Gurugram, Haryana-122003, India	Gurugram, Haryana-122003, India
	Phone: +918069898317	Phone: +918069898317
	Email ID: nodal@mobikwik.com	Email ID: nodal@mobikwik.com
Grievance	Principal Nodal Officer – Deepak Gagneja	Principal Nodal Officer – Deepak Gagneja
Redressal	GRO/Nodal Officer – Prashant Gandhi	GRO/Nodal Officer – Prashant Gandhi
Officer of	Phone: +918069898317	Phone: +918069898317
LSP/ DLA	Email :- nodal@mobikwik.com	Email :- nodal@mobikwik.com
LSI / DLA	Address: Office –	Address: Office – One MobiKwik Systems
		Limited Unit No. 102, 1st Floor, Block-B,
		Pegasus One, Golf Course Road, Sector-53,
		Gurugram,
		Haryana-122003, India
Details of	https://www.mobikwik.com/grievancepoli	https://www.mobikwik.com/grievancepoli
Customer	<u>cy</u>	<u>cy</u>
Support of		5
LSP/ DLA	Register a complaint	Register a complaint
	at grievance@mobikwik.com	at grievance@mobikwik.com
	Call our customer support center an approximately a processor and a p	Call our customer support center an angenessass
	on 08069808320.	on 08069808320.
Link to	https://www.mobikwik.com/grievancepoli	https://www.mobikwik.com/grievancepoli
section on	CY CY	cy
website of	Cy	Cy
LSP/ DLA		
for		
customers		
to lodge a		
complaint		
Website	https://www.mobikwik.com/	https://www.mobikwik.com/
URLs,	https://place.com/stage/stage/stage/	https://olev.co.ole.com/stage/stage/date/l
including	https://play.google.com/store/apps/detail	https://play.google.com/store/apps/detail
App links in Google	Serial Sides	sid=com.mobikwik_new&hl=en_IN≷=IN
Playstore	com.modikwik_newam-en_magi-iiv	a_com.mobikwik_newam-en_magi-iiv
or Apple	https://apps.apple.com/in/app/mobikwik	https://apps.apple.com/in/app/mobikwik
Appstore	-upi-bills-paylater/id600002523	-upi-bills-paylater/id600002523
Link to	https://www.mobikwik.com/privacypolicy	https://www.mobikwik.com/privacypolicy
Privacy		
Policy of		
LSP/ DLA		
Link to	https://www.mobikwik.com/termsandcon	https://www.mobikwik.com/termsandcon
Customer	ditions	ditions
Data		
Handling		
and		
Storage		
Policy of		
LSP/ DLA		

Details of	Personal Loan	Personal Loan
loan		
products	Key features of the product:	Key features of the product:
provided	1. 100% Digital Journey	1. 100% Digital Journey
through	2. Flexible tenure	2. Flexible tenure
Vivriti	3. Seamless onboarding and disbursement	3. Seamless onboarding and disburseme
Capital	4. No security/collateral required	4. No security/collateral required
Limited		
Name of	Vivriti Capital Limited (Formerly Known as	Vivriti Capital Limited (Formerly Known
the Lender	Vivriti Capital Private Limited)	Vivriti Capital Private Limited)