



Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
<p>Name of the LSP/ DLA (Mention separately for each of the engagement)</p>	<p>True Credits Pvt Ltd</p>	<p>True Balance (operated by Balancehero India Private Limited)- DLA</p>
<p>Logo of the LSP/ DLA</p>		
<p>Details of activities for which the LSP/ DLA is engaged (Mention separately for each of the engagement)</p>	<ol style="list-style-type: none"> 1. Advertising and Marketing 2. Assistance in Development, Disbursement & Management of Loan Products 3. Support in Loan Origination & Customer Acquisition 4. Initial background checking, pre-assessment & fraud assessment 5. Assistance in Know Your Customer process and on-boarding support 6. Monitoring collection and recoveries 7. Customer service support 	<p>Digital Lending Platform to facilitate lending</p>
<p>Contact details of Nodal Grievance Redressal Officer of LSP/ DLA</p>	<p>GRO/Nodal Officer: Mr. Nikhil Niranjn Address: 5th Floor, Huda City Centre Metro Station, Gurugram, Haryana -122001</p> <p>Phone:: +91- 7428196828 Email: grievance@truecredits.in</p>	<p>GRO/Nodal Officer: Ms. Anjali Kapoor Address: Balancehero India Pvt. Ltd., Huda City Centre Metro Station, 5th floor, sector - 29, Gurgaon, Haryana 122001.</p> <p>Phone: 7428196828 Email: terms@balancehero.com</p>

Details of Customer Support of LSP/ DLA	https://www.truecredits.in/contact-us	https://www.truebalance.io/
Link to section on website of LSP/ DLA for customers to lodge a complaint	https://www.truecredits.in/contact-us	https://api.truebalance.cc/v2/complaint/request
Website URLs, including App links in Google Playstore or Apple Appstore	https://www.truecredits.in/	https://www.truebalance.io/ https://play.google.com/store/apps/details?id=com.balancehero.truebalance&source=ui&shortlink=WebHome&c=Website-TB-Cashloan-7Jul21-HomePage&pid=WebHomePage&deep_link_value=cashloan.status&af_click_lookback=7d&af_channel=Website-TB-Cashloan-7Jul21-HomePage&af_adset=Website-TB-Cashloan-7Jul21-HomePage&pli=1
Link to Privacy Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Link to Customer Data Handling and Storage Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Details of loan products provided through Vivriti Capital Private Limited	Personal Loan	Personal Loan
Name of the Lender	Vivriti Capital Private limited	Vivriti Capital Private Limited