

Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
Name of the LSP/ DLA (Mention separately for each of the engagement)	True Credits Pvt Ltd	True Balance (operated by Balancehero India Private Limited)- DLA
Logo of the LSP/ DLA		
Details of activities for which the LSP/ DLA is engaged (Mention separately for each of the engagement)	<ol style="list-style-type: none"> 1. Advertising and Marketing 2. Assistance in Development, Disbursement & Management of Loan Products 3. Support in Loan Origination & Customer Acquisition 4. Initial background checking, pre-assessment & fraud assessment 5. Assistance in Know Your Customer process and on-boarding support 6. Monitoring collection and recoveries 7. Customer service support 	Digital Lending Platform to facilitate lending
Contact details of Nodal Grievance Redressal Officer of LSP/ DLA	<p>Grievance Redressal Officer: Mr. Nikhil Niranjana Address: 5th Floor, Huda City Centre Metro Station, Gurugram, Haryana -122001</p> <p>Email: grievance@truecredits.in Contact details: +91-7428196828</p>	<p>Customer Grievance Nodal Officer – Ms. Anjali Kapoor Address: Balancehero India Pvt. Ltd., Huda City Centre Metro Station, 5th floor, sector - 29, Gurgaon, Haryana 122001, India. Email: terms@balancehero.com Contact No. 7428196828</p>

Details of Customer Support of LSP/ DLA	https://www.truecredits.in/contact-us	https://www.truebalance.io/
Link to section on website of LSP/ DLA for customers to lodge a complaint	https://www.truecredits.in/contact-us	https://api.truebalance.cc/v2/complaint/request
Website URLs, including App links in Google Playstore or Apple Appstore	https://www.truecredits.in/	https://www.truebalance.io/ https://play.google.com/store/apps/details?id=com.balancehero.truebalance
Link to Privacy Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Link to Customer Data Handling and Storage Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Details of loan products provided through Vivriti Capital Private Limited	Personal Loans	Personal Loan
Name of the Lender	Vivriti Capital Limited (Formerly known as Vivriti Capital Private Limited)	Vivriti Capital Limited (Formerly known as Vivriti Capital Private Limited)