



Notice of availability of Ombudsman Scheme

Dear All,

Please note that a copy of the Ombudsman Scheme in accordance with the Ombudsman Scheme for Non-Banking Financial Companies, 2018 is available with the following designated Nodal Officers of the Company:

Name	Designation	Email ID	Place/ Location
Abhijeet Jhujhunwala	Vice President, Risk	Abhijeet.J@vivriticapital.com	Chennai
Parth Sanghani	Senior Vice President, Treasury	Parth.Sanghani@vivriticapital.com	Mumbai

The customers can complaint to the above nodal officers for redressal of complaints against deficiency in services.

If complaint is not redressed within a period of one month or customer is not satisfied with the reply, he/she may file a complaint to the NBFC Ombudsman at following address:

NBFC Ombudsman – Chennai	NBFC Ombudsman – Mumbai
C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Telephone No : 25395964 Fax No : 25395488 Email : nbfcchennai@rbi.org.in	C/o Reserve Bank of India RBI Byculla Office Building Opp. Mumbai Central Railway Station Byculla, Mumbai-400 008 STD Code: 022 Telephone No : 2300 1280 Fax No : 23022024 Email : nbfcumbai@rbi.org.in

This is for your kind information please.

Team,
Vivriti Capital Private Limited